

Phoenix Seagaia Resort 「Temporary Facility Closure」

Changing Our Workstyle: January 5 – 7, 2022 (3-day Temporary Closure)

Phoenix Seagaia Resort will close all of its facilities from Wednesday, January 5, 2022 - Thursday, January 7, 2022.

As a part of changing the way we work, in order to better please our guests, we realize we need to give our staff enough time to thoroughly refresh themselves. This will be the second time since we implemented this in 2020 that we will close our facilities for three days, same as last year.

Our telephone operators, sales staff, and all other staff included will be on holiday.

We apologize to anyone intending to use our facilities and to our business clients for any inconvenience and appreciate your kind understanding and cooperation.

※ The engineering staff operating the facilities will be on call and receive a holiday on another date.

Times & Dates Facilities Closed

Sheraton Grande Ocean Resort

Area	January 5th	January 6th – 7th	January 8th
Rooms	Closed After Check-Out	Closed	Open from Check-In
Banquet	Closed	Closed	Regular Business Hours
Restaurant	Closed after Breakfast	Closed	Open from Lunch
Bar	Closed	Closed	Regular Business Hours
Hot Springs	Closed Until 11:00	Closed	Open from 14:00
Activity Center	Closed After Check-Out	Closed	Open from 14:00
Fitness	Closed	Closed	Regular Business Hours
Shops	Open until 12 Noon	Closed	Open from 14:00
Banyan Tree Spa	Closed	Closed	Regular Business Hours
Bridal	Closed	Closed	Regular Business Hours

※Schedule subject to change.

Luxze Hitotsuba / Cottage・Himuka

Area	January 5th	January 6th – 7th	January 8th
Rooms	Closed After Check-Out	Closed	Open from Check-In
Restaurant	Closed after Breakfast	Closed	Open from Dinner
Fitness	Closed	Closed	Regular Business Hours

※Schedule subject to change.

Other Facilities

Area	January 5th	January 6th – 7th	January 8th
Phoenix Country Club	Closed	Closed	Regular Business Hours
Tom Watson Golf Course	Closed	Closed	Regular Business Hours
Phoenix Golf Academy	Closed	Closed	Regular Business Hours
The BEACH BURGER HOUSE	Closed	Closed	Regular Business Hours

Guest Service Center

Area	January 5th	January 6th – 7th	January 8th
Each Facility Operator	Closed After Check-In	Closed	Open from 7:00
Other Reservations	Closed	Closed	Open from 8:00
General Reservations	Closed	Closed	Open from 9:00

※Schedule subject to change.